

## Upgrading/Restoring the firmware on FireVu detectors

This can be performed using one of the following methods:

- 1) An FTP client such as CuteFTP or CoreFTP which are freely downloadable,
- 2) Uploading a set of upgrade files to the application UPGRADE directory.
- 3) If the detectors are interfaced to a FireVu annunciator module, then it is possible to upgrade the detectors automatically from the FV1

### Upgrading by FTP

Transfer the downloaded UPGRADE\_xxxxx.ZIP files, using an FTP client into the root of the main program directory, typically \appdrive

Note: \appdrive is an alias for the application assigned drive, typically \mdd0

Connect to the unit via Telnet, and perform the following commands:

cd \mdd0 – this changes the working directory to the system folder

dir \*.zip – one will need to confirm that only the required upgrade files are in this file location. No additional files should be in this directory.

unzip \*.zip – this should unzip all the files, and place all the correct files in the relevant sub directories.

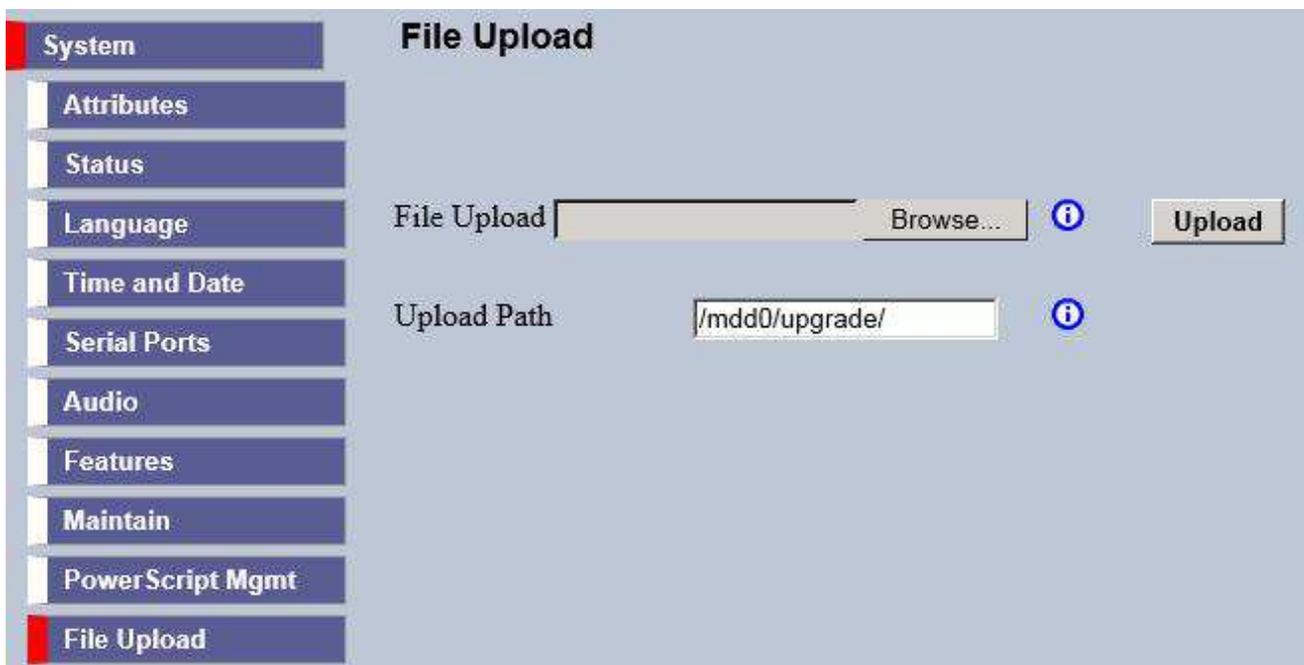
Note : If there are existing or other zip files present, either delete them, or unzip the required files individually.

## Upgrading through UPGRADE directory

Transfer the downloaded UPGRADE\_XXXXX.ZIP files, onto the \appdrive\upgrade using FTP or HTTP. This folder should contain no other files.

Reboot the unit, and the files will be unzipped to the relevant directories.

Note: From webpages after wp8 2.0 (11043) there is now an HTTP Upload capability in the System>File Upload menu.



This transfers files via a temporary directory - /appdrive/upload/ and then to the destination, for example /appdrive/upgrade/. It is currently recommended to transfer files individually. It is possible to check that the files have reached their destination correctly by viewing the directory with the web browser – e.g.

<http://<IP Address>/appdrive/upgrade/>

## FV1 upgrade method

### Requirements:

1. FV1 module with application software 6.x (26.0057) or higher.
2. FTP client e.g. FileZilla

### Upgrade instruction:

FTP the UPGRADE\_proxy\_upgrade.zip file to the “/mdd0/proxy\_upgrade” directory of the FV1 unit and then from web pages go to **Configuration -> Camera -> Upgrade -> Upgrade**

### Confirm Successful Upgrade

After rebooting the system, open the Menu, and navigate to **Configuration->System->Attributes->Software** page to check the correct software version has been installed, and compare with the software version printed on the Software Restore/Update CD.



### For Further Information

If you require further information or guidance with regards to the software upgrade, kindly contact us on [support@netvu.org.uk](mailto:support@netvu.org.uk) or +44 (0) 845 600 9502